



REGIONAL TRANSIT CONNECTION DISCOUNT ID CARD PROGRAM
RENEWAL APPLICATION INSTRUCTIONS

This application is for individuals whose RTC Discount Card will expire soon and only if you are eligible under a permanent category. A permanent category includes those cards that have a “P” printed on them, Medicare (not Medi-Cal) card holders, permanent DMV Placard holders (with updated placard), or permanent veteran disabled status. **Seniors (anyone age 65 and older) should contact their transit agency to obtain a Senior Clipper Card or visit clippercard.com. Seniors should not use this application.**

To renew your card, complete this application and mail it to:

RTC Renewal
PO Box 70040
Oakland, CA 94612-0040

Include a printed check or money order in the amount of \$3, payable to RTC DISCOUNT CARD. Please do not mail cash. Applications that contain cash will be returned to you. You may also take this application to your transit agency and pay there. Either way, please allow 21 days for your card to be mailed to you.

AC Transit
1600 Franklin Street, Oakland
(510) 891-4706 TDD 711 (CRS)

Golden Gate Transit
850 Tamalpais Avenue, San Rafael, CA 94901
(415) 455-2000 or 511 / 711

SFMTA (Muni)
27A Van Ness Ave Floor, San Francisco
(415) 252-3291 TDD (415) 701-4730

Sonoma County Transit
355 West Robles Avenue, Santa Rosa
(707) 576-7433 TDD (707) 585-9817

County Connection (CCCTA)
2477 Arnold Industrial Way
(925) 676-1976 ext 2066/2067
TDD (800) 735-2929 VOICE (800) 735-2922

Soltrans (Vallejo Transit)
1850 Broadway, Vallejo
(707) 648-4666 TDD 707/649-5421

Solano Mobility Call Center
1 Harbor Center, Suisun City
(800) 535-6883

BART
Lake Merritt BART Station, Oakland
(510) 464-7136 TDD (510) 839-2218

Tri-Delta Transit
801 Wilbur Avenue, Antioch
(925) 754-6622 TTY (925) 754-3695

SamTrans
1250 San Carlos Avenue, San Carlos
(650) 508-6455 TDD (650) 508-6448

Santa Rosa City Bus
100 Santa Rosa Avenue, Santa Rosa
(707) 543-3333

Valley Transportation Authority
55-A West Santa Clara Street
or 3331 N. 1st Street, Bldg. B, San Jose
(408)321-2300 TDD (408) 321-2330

Wheels (LAVTA)
1362 Rutan Ct. #100, Livermore
(925) 455-7555

***PLEASE CALL YOUR TRANSIT AGENCY FOR DIRECTIONS
AND HOURS OF OPERATION***

RENEWAL APPLICATION



Please print clearly. Use black or blue ink; do not use pencil. If your address is illegible, your card will be sent to your local transit agency for pickup.

RTC CARD ID NUMBER

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This number is located on your RTC ID Card directly above your name. It starts with a letter and is followed by seven numbers. (Ex. A1234567)

NAME

Write name as it appears on your card _____

MAILING ADDRESS

(Indicate where card should be mailed.)

APARTMENT NUMBER _____

CITY STATE ZIP CODE

DAYTIME PHONE NUMBER DATE OF BIRTH MM/DD/YYYY BIRTHDATE IS REQUIRED

PLEASE NOTE DMV PLACARD USERS:

If you previously applied with a DMV Placard, please provide your **new** Placard Number: _____

√ Attach a copy of the Placard Receipt.

REQUIRED for DMV Placards

I certify that my eligibility has not changed since my last application. I further certify that I will notify my transit agency should my information and/or eligibility change.

YOUR SIGNATURE _____

Today's Date _____

To be filled out by transit agency personnel

VERIFY CLIENT ID _____ FEE (Type/Check No): _____

Transit Agency ID: _____

Please review application for legibility