

MY 511SM



MY 511SM is a free, personalized service on the phone and web that allows you to customize your own 511.org home page or bypass phone menu options to get to your trip information even faster. Stay on top of your commute with personalized MY 511SM text messages and email alerts. To learn more and to sign up, go to MY511.org.

511 Mobile, Apps, and Texting



When you're on the go, you can access some of the most popular 511.org features on your mobile device. Plan your public transit trip, receive real-time transit departure predictions, check real-time traffic conditions on the live traffic map, or get current driving times for the most popular routes right on your phone. Go to m.511.org from your mobile device to get started.

You can also download the 511 SF Bay-Transit app designed for iPhone 4 (and later) and Android to plan your next trip. The app provides the most complete transit agency trip planner coverage for the Bay Area. Search for "511 Transit" at the App Store or Google Play.

With the 511 Transit Tracker, a web-based app, you can build a custom web page of real-time bus and train departure times for all of your favorite stops and transit agencies. Select from multiple routes and stops for numerous Bay Area transit agencies, add your choices to the page, save/bookmark the unique URL, and then view your real-time departure times instantly on your computer or smartphone, or display your page on a large screen in your office or business.

You can also request and receive transit departure times by SMS/texting. By sending a simple text message, you can receive a response message that includes up to three predictions for each route that serves your stop. Go to 511.org to learn more.



Call 511 | 511.org
Wherever you're going, start here.



METROPOLITAN
TRANSPORTATION
COMMISSION

**Traffic
Transit
Rideshare
Bicycling
Parking
Information**



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511 in the Bay Area

511 SF Bay is your one-stop source for up-to-the-minute Bay Area traffic, transit, rideshare, bicycling, and parking information. It's free of charge and available whenever you need it – 24/7 – from anywhere in the nine-county Bay Area.

Call 511 or visit 511.org.

511 on the Phone



Just dial 5-1-1 and simply say, “Traffic,” “Public Transportation,” “Ridesharing,” “Bicycling,” “Parking,” or “More choices” to get started. The state-of-the-art speech recognition system allows you to find what you need without ever having to press a button.

In noisy areas, press zero to hear touch-tone options. You can also say “Repeat,” “Go back,” or “Help” at any time. Finally, feel free to interrupt 511 if you already know your selection, or use shortcuts such as “Driving Times,” “Transit Departure Times,” or “AC Transit.” To get a listing of all shortcuts, say “What are my choices?” at the main menu.

511 on the Web



511.org provides even more interactive services to help you plan your trip and take the hassle out of your commute. Start at 511.org to plan a transit trip, check traffic conditions, locate parking facilities, get real-time transit departures, find carpool partners, or map a bike trip, and you're on your way.

Traffic



Call 511 and say “Traffic” to get information about travel conditions on Bay Area freeways, and then try any of the following:

- Say “Traffic Conditions” to get incident and congestion information for your route.
- Say “Driving Times” for current travel times between any two cities along Bay Area highways.
- Say “Freeway Aid” to get non-emergency freeway assistance.
- You can also ask for “Airports” or “FasTrak®.”
- Say “Parking” for real-time information on available spaces in San Francisco.
- Say “Tahoe” and “Statewide Road Conditions.”

Visit 511.org and click on “Traffic” to use an interactive map to view real-time or predicted traffic congestion, live incidents, and construction projects on freeways and highways. You can also calculate your current or future driving time in advance, or sign up to prepay your bridge tolls with FasTrak®.

Rideshare



Call 511 and say “Ridesharing” to speak to an operator – in English or other languages – about carpooling, vanpooling, HOV lanes, park-and-ride lots, and more.

Visit 511.org and click on “Rideshare” to use the **511 RideMatch Service** to obtain a free list of commuters who want to carpool or vanpool to work. Also, use the **Carpool Calculator** to find out how to save money and reduce auto emissions.

Transit



Call 511 and say “Public Transportation” for routes, schedules, and fares for more than 60 public transit and paratransit agencies. Then, use these helpful commands:

- Say “Transit Agencies” to be transferred to a transit agency’s customer service center.
- Say “Departure Times” to hear current real-time departure time predictions for trains and buses.
- You can also ask for “Clipper®,” “Commuter Incentives,” “Airports,” “Paratransit,” or the “All Nighter” service.

Visit 511.org and click on “Transit” to get schedules, routes, maps, and fares for Bay Area transit services. Use the interactive **511 Enhanced Trip Planner** to view a side-by-side comparison of using transit, driving, or a combination of both. Receive step-by-step instructions for traveling from place to place including an itinerary with schedules, costs, time estimates, and interactive maps. You can also find important **Regional Announcements**, such as transit incidents and service updates, or sign up for **Clipper®** to pay for transit with a single smart card.

Bicycling



Call 511 and say “Bicycling” to talk to an operator – in English or other languages – who can help with any bicycling information you need.

Visit 511.org and click on “Bicycling” to find bicycle maps, bicycle safety tips and classes, tips for taking bikes on transit, and much more. The **511 BikeMapperSM** helps you find paths and bike lanes throughout the Bay Area.

Parking



Call 511 and say “Parking” for real-time availability and pricing information for spaces in San Francisco.

Visit 511.org and click on “Parking” to view real-time availability and pricing information in San Francisco and facility information throughout the Bay Area.